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Business: Family Medicine at Domino's Farms
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EDUCATION

- 9/2000 – 6/2004 **Doctor of Pharmacy**
University of Michigan College of Pharmacy
Ann Arbor, Michigan
- 9/1997 – 4/2000 **Undergraduate Studies**
University of Michigan, College of Literature, Science, and the Arts
Ann Arbor, Michigan

POSTGRADUATE TRAINING

- 7/2004 – 7/2005 **Community Practice Resident**
University of Washington/Kelley Ross Pharmacy
Seattle, Washington

PROFESSIONAL LICENSURE/CERTIFICATION

- 8/2025 – present Board Certified-Advanced Diabetes Management (BC-ADM)
12/2012 – present Board Certified Ambulatory Care Pharmacist (BCACP) (ID#6120108)
6/2012 Leslie Dan Faculty of Pharmacy, University of Toronto, Continuous
Professional Development, OSCEology Workshop
- 3/2008 APhA Immunization Trained Trainer
8/2007 APhA MTM Trained Trainer
- 3/2005 – present Immunization Certification (APhA, WSPA, and Kroger (8/2007))
3/2005 – present CPR Certification
5/2005 Emergency Contraception Provider Certification
7/2004 – 7/2008 Washington State Pharmacist (License# PH00057161)
7/2004 – present Michigan State Pharmacist (License# 5302033123)

PROFESSIONAL POSITIONS

- 8/2022 – present **Program Co-Director, Michigan Collaborative for Type 2
Diabetes (MCT2D) mct2d.org (20% effort)**
Coordinating Center, Ann Arbor, MI
Continuous Quality Initiative (CQI) supported by Blue Cross Blue Shield of
Michigan (BCBS)/Blue Care Network (BCN)/ Value Partnerships. The CQI
encompasses 25 out of 31 Physician Organizations, consisting of over 350
primary care practices, with over 1000 primary care physicians, 26
endocrinology practices and 14 nephrology practices across the lower
peninsula of MI. Mission is to improve the care of patients with type 2
diabetes in the State via education of providers (medications, CGMs, low-
carb diet), creation of tools for clinical care and patient advocacy.

PROFESSIONAL POSITIONS

(continued)

- 9/2024 – present **Clinical Associate Professor** (10% effort)
 Department of Clinical Pharmacy
 University of Michigan College of Pharmacy, Ann Arbor, MI
- 9/2021 – present **Lead Clinical Pharmacist, Michigan Collaborative for Type 2 Diabetes (MCT2D)** (20% effort)
- 9/2020 – 9/2024 **Director of Vaccine Implementation, College of Pharmacy**
 University of Michigan College of Pharmacy, Ann Arbor, MI
- 4/2012 – present **Clinical Pharmacist Specialist – Domino’s Farm Family Medicine**
 Pharmacy Innovations and Partnerships/ University of Michigan Medical Group (UMMG), Michigan Medicine, Ann Arbor, MI (20% effort)
Established pharmacy services at this clinic
- 7/2007 – 8/2024 **Clinical Assistant Professor**
 Department of Clinical Pharmacy
 University of Michigan College of Pharmacy, Ann Arbor, MI
- 8/2005 – 6/2007 **Clinical Instructor – School of Pharmacy**
 University of Washington, Seattle, WA

HONORS AND AWARDS

Individual Awards – Regional/National

- 2023 **Bowl of Hygeia Award** - Awarded by the Michigan Pharmacists Association (MPA) in partnership with the American Pharmacists Association (APhA) and the National Alliance of State Pharmacy Associations (NASPA) and the APhA Foundation
For outstanding professional contributions and community activities that reflect well on the profession of pharmacy and is considered one of the profession’s most prestigious awards

Individual Awards – Departmental – University of Michigan College of Pharmacy/ Michigan Medicine

- 2023 **PGY2 Ambulatory Care Preceptor of the Year Award** – University of Michigan/Michigan Medicine, Department of Pharmacy
- 2021 **PDC Faculty Appreciation Award** - Awarded by the P2 class for significant updates to the Diabetes Unit in P612, Phi Delta Chi (PDC) Chapter
- 2020 **Preceptor of the Year Award** - Department of Clinical Pharmacy

HONORS AND AWARDS

Individual Awards – Clinic Level – Michigan Medicine

2015, 2019 Provider of the Month, Briarwood Family Medicine

Individual Awards – Individual Awards – Clinic Level – Michigan Medicine

2011, 2020 - Michigan Medicine (formerly University of Michigan Health System)
2022, 2025 (UMHS) Making a Difference Award, nominated by clinic patients or
 clinic peers

Group Practice Awards – National

2021 **APhA Pinnacle Group Practice Award** – American Pharmacists
 Association for Hypertension Pharmacists' Program, University of
 Michigan Health
 Group: *Ambulatory Care Clinical Pharmacists*

2021 **Best Practice for Cardiovascular Disease Prevention** – Centers for
 Disease Control and Prevention (CDC) for University of Michigan Health
 for Hypertension Pharmacists' Program
 Group: *Ambulatory Care Clinical Pharmacists*

2011 **Best Practices Award** - American Society of Health System Pharmacists
 Group: *UM Health System Ambulatory Pharmacists*

Group Practice Awards – Regional

2011 **Innovative Practice Award** - Michigan Pharmacists Association
 Group: *UM Health System Ambulatory Pharmacists*

Nominations (individual) – University of Michigan College of Pharmacy

2024 Residency Preceptor of the Year, UM-Health Pharmacy Residency
 programs

2019, 2021 Preceptor of the Year Award, Department of Clinical Pharmacy

2019, 2020, 2023 Preceptor of the Year Award, College of Pharmacy

2017,
2019 – 2024 Teaching Excellence Award, College of Pharmacy

SERVICE – CLINICAL SERVICE

4/2012 – present **Clinical Pharmacist Specialist – Domino's Farm Family Medicine**
 Pharmacy Innovations and Partnerships/UMMG, Michigan Medicine, Ann
 Arbor, MI

SERVICE – CLINICAL SERVICE

(continued)

- 10/2021 – present **Clinical Champion, MCT2D - Domino Farms Family Medicine**
Michigan Medicine, Physician Organization, Ann Arbor, MI
- 7/2016 – present **PGY-2 Residency Advisor, Ambulatory Care**
University of Michigan – Michigan Medicine, Ann Arbor, MI
- 7/2011 – 3/2023 **Immunization Trainer, Michigan Pharmacists Association**
Train pharmacists/students across the State. During the COVID pandemic, established online training program to train Pharmacists nationwide
- 2019 **Consultant, eCare Plan for Chronic Kidney Disease**
NIH National Kidney Disease Education Program
- 2018 – 2020 **Instructor, Ambulatory Care Enrichment Program**
University of Michigan College of Pharmacy, Ann Arbor, MI
Clinical certificate program for pharmacists nation-wide seeking to specialize in ambulatory care mid-career
- 6/2016 – 6/2018 **Process Improvement Pharmacist, Michigan Pharmacists Transforming Care & Quality (MPTCQ)**
Pharmacy Innovations and Partnerships/UMMG/BCBSM/BCN CQI, Ann Arbor, MI
Provided support and coaching to pharmacists establishing clinical pharmacy services in primary care clinics statewide
- 4/2012 – 12/2015 **Clinical Pharmacist Specialist – Dexter Family Medicine**
Pharmacy Innovations and Partnerships/UMMG, Michigan Medicine, Dexter, MI
Established pharmacy services at this clinic
- 1/2011 – 11/2021 **Clinical Pharmacist Specialist – Briarwood Family Medicine**
Pharmacy Innovations and Partnerships/UMMG, Michigan Medicine, Ann Arbor, MI
First pharmacist to establish clinic pharmacy services within Department of Family Medicine and at this clinic
- 1/2010 – 6/2014 **Clinical Pharmacist Specialist - Taubman General Medicine**
Department of Pharmacy Services, UMMG, Michigan Medicine (formerly UMHS), Ann Arbor, MI
- 7/2008 – 3/2012 **Lead Immunization Trainer - Kroger of Michigan**

SERVICE – CLINICAL SERVICE

(continued)

- 7/2007 – 3/2012 **Clinical Pharmacist – Kroger of Michigan**
 Shared faculty position with University of Michigan, College of Pharmacy, Ann Arbor, MI and Kroger of Michigan, Novi, MI
Expanded immunization services company-wide; was first pharmacist in Washtenaw County to develop zoster vaccine service in partnership with the Washtenaw County Health Department; developed Zostavax® pharmacist training for company expansion of service, developed MTM services/billing and coordinated expansion across Kroger of Michigan, created diabetes patient focus group, established a shared diabetes clinic in partnership with Michigan Medicine
- 8/2005 – 6/2007 **Staff Pharmacist – Bartell Drugs, University Village**
 Bartell Drugs, Seattle, WA
- 7/2004 – 6/2005 **Staff Pharmacist – Kelley Ross Compounding Pharmacy**
 Kelley Ross Pharmacy Group, Seattle, WA

SERVICE – PROFESSIONAL REVIEWER

- 2023 Metabolism, Endocrinology, and Diabetes Clinic (MEND): Insulin Adjustment Protocol for Adult Patients, Michigan Medicine
- 2017, 2014 Currents in Pharmacy Teaching and Learning

SERVICE – EXTERNAL CLINICAL PRACTICE COMMITTEES

State of Michigan

- 2025 – present MCT2D EMR Workgroup, Chair
(Group comprised of physician organization leads, physicians, MCT2D clinical champions, quality managers)
- 2022 – present MCT2D Patient Advisory Board, Clinician Lead
- 2022 – present MCT2D Pharmacist Workgroup, Chair
- 2022 – 2024 Ambulatory Care Committee, Michigan Pharmacists Association

Washtenaw County

- 2009 – 2012 Washtenaw Immunization Action Coalition, Member

Michigan Medicine – University of Michigan Medical Group

- 2022 Clinical Care Pathway (Diabetes), Primary Care, Pharmacy Lead
- 2016 – present Diabetes Quality Improvement Committee, Member

Michigan Medicine – Domino's Farms Family Medicine

- 2022 – 2025 Quality Improvement Committee, Domino Farms Family Med, Member
- 2022 Project Extension for Community Healthcare Outcomes (ECHO) LGBTQ+ and Cancer Care in Primary Care, Member

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SERVICE – ACADEMIC COMMITTEES

Department of Clinical Pharmacy, University of Michigan College of Pharmacy

2020	Tenure Track Assistant Professor Search Committee, Member
2017, 2019	Ambulatory Faculty Search Committee, Chair
2015	Patient-centered Medical Home (PCMH) Director Search Committee, Member
2013 – 2016	Clinical Skills/Objective Structured Clinical Examination (OSCE), Member
2013	Educational Outcomes Task Force, Member
2008 – 2010	Curriculum Introductory Pharmacy Practice Experience (IPPE), Member
2016 – 2017	SPI Workgroup, Member
2014	Nontenure track workload Committee, Member
2008 – 2009	Committee for Development of Wellness/Self-care/OTC course, Chair
2007 – 2008	Experiential Community Pharmacy Advisory Committee, Member

University of Michigan College of Pharmacy

2025 – present	Practitioner & Community Engagement Committee, Member
2023 – 2024	Experiential Education, subcommittee of Curriculum & Assessment
2021 – 2023	Well-Being Committee, Member
2014 – 2023	Practitioner Relations Committee, Member
2011 – present	Pharmacy Family, Faculty advisor
2008 – 2009, 2016 – 2019	Admissions Committee, Member
2009 – 2012	Experiential Committee, Member
2008 – 2009, 2016	PharmD Investigations Committee, Member
2008 – 2009	APhA-ASP, Co-Faculty Advisor

EXPERIENTIAL

Pharmacist Mentoring

2016	Project Mentor, Michigan Pharmacy Foundation (MPF) Health Professional Leadership Academy (Lindsey Clark PharmD) <i>Project: Developing Zoster immunization in outpatient pharmacy</i>
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Pharmacy Resident Mentoring

2025 – present	Primary preceptor, Required longitudinal rotation, PGY-1 Specialty Pharmacy Practice Rotation, (sought out by RPD to establish a primary care experience similar to one for Community resident), Michigan Medicine and University of Michigan (<i>1 resident to date</i>)
2024 – present	Primary preceptor, Required longitudinal rotation, PGY-1 Community Pharmacy Practice Rotation, (Asked by RPD to establish a longitudinal primary care experience focused on my work in diabetes), Michigan Medicine and University of Michigan (<i>2 residents to date</i>)

EXPERIENTIAL*Pharmacy Resident Mentoring (continued)*

- 2013 – 2017,
2024 Primary preceptor, Elective PGY-1 Pharmacy Practice Rotation,
Michigan Medicine (formerly UMHS) and University of Michigan
(7 residents to date)
- 2023 Primary preceptor, Ambulatory Care Residency Research Experience,
Michigan Medicine and University of Michigan
PGY-2 2023 Kelsey Ernst, PharmD
- 2019 Primary preceptor, CE Presentation,
Michigan Medicine and University of Michigan
PGY-2 2019 Jacqueline Vonderharr, PharmD
- 2012 – present Primary Preceptor, Longitudinal (yearlong) PGY-2 Ambulatory Care
Rotation, Michigan Medicine and University of Michigan
*(14 residents to date – one resident per year since the creation of the
residency program in 2012)*
- 2008 Longitudinal PGY-1Mentor, UMHS/Michigan Medicine
Maria Guido, PharmD

PharmD Students

- 2018 – present Preceptor, Introductory Pharmacy Practice Experience (IPPE) -
Ambulatory Care, University of Michigan College of Pharmacy
(30 students to date)
- 2013 – present Preceptor, Advanced Pharmacy Practice Experience (APPE) -
Ambulatory Care, Family/Internal Medicine, University of Michigan
College of Pharmacy
(78 students to date – average of 6 students/year)
- 2008 – 2012 Preceptor, Advanced Pharmacy Practice Experience (APPE) -
Community Pharmacy, University of Michigan College of Pharmacy
(16 students while practicing in the Community Setting)
- 2005 – 2007 Preceptor, Advanced Pharmacy Practice Experience (APPE) –
Community Pharmacy, University of Washington School of Pharmacy

Medical Students

- 2022 – present Preceptor, Interprofessional Education program
Improving Healthcare Systems (course 5162)
(13 students to date – M1s shadow me in clinic)

EXPERIENTIAL

Medical Students (continued)

2018 – present Preceptor, Family Medicine Clerkship (M2s)
 ½ day session with PharmD with emphasis on T2D management -
*Required by Medical Director of all M2s rotating at Domino's Family
 Medicine, Michigan Medicine*
(Average 18 students per year, 97 students to date)

Undergraduate Students

2025 – present Professional Mentor, Health Science Scholars Program (Mentee is 2nd
 year undergraduate at University of Michigan)

DIDACTIC RESPONSIBILITIES

College of Pharmacy University of Michigan – PharmD required curriculum

2021 - 2024 P620 Therapeutic Problem Solving, Faculty evaluator, Hypertension Lab
 (3 hours)

2018 – 2024 P612 Therapeutic Problem Solving II: Diabetes
 2022: Design of new diabetes SPI lab exercise
 2021: Complete redesign of section: 5 recitations (1.5 hours/each) & 1
 lab (3 hours)
 2018 – 2020: 3 recitations (1.5 hours/each) & 2 labs (3 hours/each)

2017 P512 Self Care: Otic, Ophthalmic and Oral Team Based Learning (TBL)
 Recitations (1.5 hours/each)

2016 – 2019 P512 Self Care: Course Integrated Case (designed framework, developed
 cases, and trained faculty volunteers)

2015 – 2017 P512 Self Care: Obesity, TBL Recitation (1.5 hours)

2014 – 2024 P504 Lab, Immunization lecture and case discussion (2 hours)

2014 – present P2 Immunization Training via APhA Certificate Program, **Co-
 Coordinator**/ Lecturer (25 hours combined lectures/ practicum)

2013 – 2015 P430 Self Care, **Lab Coordinator**

2012 – 2014 P431 Therapeutic Problem Solving, Faculty evaluator (9 lab hours)

2011 – 2013 P404 Community Pharmacy, **Coordinator**
 2012 Standardized 200 Drug Modules
 2011 Designed and implemented 200 Drug Modules

2010 – 2011 P404 Community Pharmacy, **Course Co-Coordinator** (12 lecture hours,
 9 lab hours)

DIDACTIC RESPONSIBILITIES

College of Pharmacy University of Michigan – PharmD required curriculum (continued)

2009 – 2010	P352 Dispensing Lab (renamed Community Pharmacy), Course Co-Coordinator (20 lecture hours, 39 lab hours)
2009 – 2010	P552 Disease Management (2 lecture hours)
2009	P476 Principles of Research and Problem Solving, Faculty Evaluator
2008 – 2024	P680 Pharmacy Student Seminar, Faculty Advisor (30 students to date – 2 students per year)
2008 – 2009	P452 Pharmaceutical Care IV, Faculty Evaluator
2008	P352 Dispensing Lab, Lab Instructor

College of Pharmacy University of Michigan – PharmD elective curriculum

2008 – 2013	P426 Immunization Advocacy and Administration for Health Care Practitioners, Co-Developer, Course Co-Coordinator, (10 lecture hours, 9 lab hours)
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College of Pharmacy University of Michigan – Bachelor of Science in Pharmaceutical Sciences (BSPS) – required curriculum

2022 – present	P202 Pharmacy – Focus on Ambulatory Care (1 hour)
2017 – 2022	PS 101 Vaccines lecture (1 hour)

Interprofessional Education

2019	Interprofessional education (IPE) in Action, 10 University of Michigan Health Science Schools & Law School (over 1200 students), Faculty Facilitator
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Medical School – University of Michigan

2022	Meet the Health Professionals (presentation/breakout rooms) Improving Healthcare Systems (course 5162) <i>Required for all M1 students</i>
2018 – present	Family Medicine Residency Prep Course: Pharmacologic Management of Diabetes (1.5 lecture hour) Bootcamp course for M4s pursuing a Family Medicine Residency

School of Nursing in partnership with College of Pharmacy – University of Michigan

2018 – 2024	P621 Pharmacotherapeutics 2: Pharmacology and Pharmacotherapy of Endocrine Disorders (Diabetes – Type 1 and Type 2, Thyroid disorders) (4 lecture hours), <i>course in Doctor of Nursing curriculum</i>
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DIDACTIC RESPONSIBILITIES

Literature, Science, and the Arts, Health Sciences Scholars Program, University of Michigan

2022 ALA 109: Perspectives of Health Care, Invited Guest Lecturer
Pharmacy: Focus in Ambulatory Care/Diabetes (Lecture and Panel Discussion)

School of Pharmacy, University of Washington

2006 – 2007 P447: Overview of Contraception Management, **Course Co-Coordinator**

2005 – 2007 P334: Pharmacy Practice, Instructor

2005 P301: Self-Care Products & Practices, Guest Lecturer

2004 – 2006 P445: Community Pharmacy-based Immunization & Health Screening Programs, Instructor

SCHOLARSHIP - GRANTS

Stemming a Public Health Crisis: Using an Interprofessional Approach to Compare the Effectiveness of Two Different Diet and Lifestyle Interventions for Adults with Overweight or Obesity, Hypertension, and Prediabetes or Type 2 Diabetes

University of Michigan Health Sciences Council and Michigan's Interprofessional Exchange (IP-X) Research Stimulus program, Laura Saslow, Primary Investigator \$250,000. February 2018 – August of 2020

Co-Investigator, (10% salary support)

Role: Grant writing, consideration of inclusion/exclusion criteria, enrollment, intervention implementation, intervention support via on-call pager for q/a, reviewed analysis.

Barriers to Insulin Initiation: Perspectives of Patients and Providers and the Impact of Clinical Pharmacists in Primary Care Family Medicine Practice Settings

Blue Cross Blue Shield of Michigan Foundation, Kathryn Harmes, Primary Investigator

\$75,000. August 2014 – January 2016

Co-Investigator, (no salary support)

Role: Co- conceptualization, proposal editing, literature review and development of survey, distribution of survey, data analysis, co-writing of final report to BCBS

SCHOLARSHIP – MEDIA APPEARANCE

Diez, Heidi L. “Kalamazoo County patients, pharmacists adapt to shortage of type 2 diabetes medications.” Interview by Julie Williams. *WWMT-TV News Channel 3*. June 20, 2024 (<https://wwmt.com/news/local/kalamazoo-county-patients-pharmacists-adapt-to-shortage-of-type-two-diabetes-medications-portage-ozempic-glp-1-novo-nordisk>).

PUBLICATIONS

Peer Reviewed Publications:

(*denotes student, ^denotes PharmD resident)

1. Ernst K[^], Zimmerman C, Sukul, D, Renner E, Wang L*, Thompson AN, Adie SK, **Diez HL**. Evaluation of clinical decision support to improve guideline directed medical therapy in patients with type 2 diabetes. *J Am Pharm Assoc* (2003). 2026 Mar 20:103081. doi: 10.1016/j.japh.2026.103081. Online ahead of print.
Role: Conceptualization, methodology, investigation, analysis, writing (review & editing), corresponding and senior author.
2. Kim, N, Cardinal, S, Gabison, J, Oshman, L, Rau, J, Reiss, J, Young, L, **Diez, HL**. Coverage Checker: A Web-Based Tool to Navigate Diabetes Coverage and Prior Authorization. *Ann Fam Med* 2025; 23:378
Role: Conceptualization, writing (review & editing), and senior author.
3. Oshman, L, Bhomia, N, **Diez, HL**, Gabison, J, Gorin, SS, Griauzde, DH, Hisamatsu, R, Heung, M, Jamison, CD, Khosrovaneh, K, Kim, N, Lee, JM, Mizokami-Stout, K, Pop-Busui, R, Rau, J, Reiss, J, Saran, R, Young, L, Aikens, JE, Richardson, C. The Michigan Collaborative for Type 2 Diabetes (MCT2D): Development and implementation of a statewide collaborative quality initiative. *BMC Health Serv Res* **24**, 1254 (2024)
Role: writing (review & editing)
4. Khosrovaneh K, Hisamatsu R, Reiss J, Rau J, Oshman L, **Diez HL**, Lee JM, Aikens JE, Richardson C, Griauzde DH. Nutrition counsellors' recommended eating patterns for individuals with type 2 diabetes in the USA. *BMJ Nutrition, Prevention & Health* 2024; e000845
Role: writing (review & editing)
5. Saslow, LR, Jones, L, Sen, A, Wolfson JA, **Diez, HL**, O'Brien, A, Leung CW, Bayandorian, H, Missel, AL, Liestenfeltz, B, Richardson, C. Compared to a DASH diet, a Very Low-Carbohydrate Diet Leads to a Greater Improvement in Blood Pressure, Weight Loss, and Glycemic Control in a Sample of Overweight or Obese Adults with Hypertension and Type 2 Diabetes or Prediabetes. *Ann Fam Med*. 2023 May-June; 21(3): 256-263
Role: Methodology, investigation, writing (review & editing)
6. Vordenberg SE, **Diez HL**, Ferguson C, Walker PC, Bostwick J, Klein KC. Practical considerations for community-based health promotion events during the COVID-19 pandemic. *Innov Pharm*. 2021;12(2): Article 2
Role: Conceptualization, writing (review & editing)
7. Ashjian EJ, Erickson SR, Walker PC, Sweet BV, **Diez HL**, Wells T, Thompson AN. The impact of an early clinical experience on pharmacy student learning about ambulatory care practice. *Am J Pharm Educ*. 2021;85(4): Article 858118
Role: Conceptualization, writing (review & editing)

PUBLICATIONS

Peer Reviewed Publications (continued):

8. Coe AB, Choe HM, **Diez HL**, Rockey NG, Ashjian EJ, Dorsch MP, Kim HM, Farris KB. Pharmacists providing care in statewide physician organizations: findings from the Michigan Pharmacists Transforming Care and Quality (MPTCQ) collaborative. *J Manag Care Spec Pharm.* 2020;26(12):1558-66
Role: Writing (review & editing)

9. Tai MH*, Rida N*, Klein K C, **Diez HL**, Wells T, Kippes K, Walker PC, Vordenberg SE. Impact of virtual simulation in self-care therapeutics course on introductory pharmacy practice experience self-care encounters. *Curr Pharm Teach Learn.* 12(2020): 74 - 83
Role: Writing (review & editing)

10. Harmes KM, Shih E, Plegue M, Shultz C, **Diez HL**. Family physician perceptions of the role and value of the clinical pharmacist in the management of patients with type 2 diabetes. *J Am Coll Clin Pharm.* 2020; 3:15-20
Role: Co-PI on grant, conceptualization, methodology, investigation, analysis, writing (review & editing)

11. Vordenberg S, Smith M, **Diez HL**, Remington T, Bostwick JR. Using the Plan-Do-Study-Act (PDSA) model for continuous quality improvement of an established stimulated patient program. *Innovations in pharmacy.* 2018;9(2): Article 19
Role: Writing (review & editing)

12. Farris KB, Mitrzyk BM, Batra P, Peters J, **Diez HL**, Yoo A, McKay K, Friend K, Danko L, Waber R, Marshall VD, Choe HM. Linking the Patient-Centered Medical Home (PCMH) to community pharmacy via an innovative pharmacist care model. *J Am Pharm Assoc.* 2019;59(1): 70-78
Role: Writing (review & editing)

13. Bazzell B*, Kelling S, **Diez H**, Klein K. Identifying opportunities for improvement in safety and efficacy of community pharmacy immunization programs. *J Pharm Pract.* 2019; Aug; 32 (4): 428-433
Role: Conceptualization, methodology, investigation, analysis, writing (review & editing)

14. Arenz BJ*, **Diez HL**, Bostwick JR, Kales HC, Zivin K, Dalack GW, Fluent TE, Standiford CJ, Stano C, Choe HM. Effectively implementing FDA medication alerts utilizing patient centered medical home clinical pharmacists. *Healthcare* 4(2016); 69-73
Role: Investigation, analysis, writing (review & editing)

15. Bleske BE, Dillman NO*, Cornelius D, Ward JK, Burson SC, **Diez HL**, Pickworth KK, Bennett MS, Nicklas JM, Dorsch MP. Heart failure assessment at the community pharmacy level: A feasibility pilot study. *J Am Pharm Assoc.* 2014; 54: 634-641
Role: Conceptualization, methodology, investigation, analysis, writing (review & editing)

16. Blackmer AB, **Diez HL**, Klein KC. Design, implementation, and assessment of clinical debate as an active learning tool in two elective pharmacy courses: Immunizations and Pediatrics. *Curr Pharm Teach Learn.* 6 (2014) 254 - 258
Role: Conceptualization, methodology, investigation, analysis, writing (review & editing)

PUBLICATIONS

Peer Reviewed Publications (continued):

17. Choe HM, Farris KB, Stevenson JG, Townsend K, **Diez HL**, Remington TL, Rockafellow S, Shimp LA, Sy A, Wells T, Standiford CJ. Patient-centered medical home: developing, expanding, and sustaining a role for pharmacists. *Am J Health Sys Pharm.* 2012; Jun 15;69(12):1063-71
Role: Writing (review & editing)

Book Chapters

1. **Diez HL**, Hayward A, VanDerKolk K; Vaccine-Preventable Diseases and the Vaccines That Prevent Them; pp 101-168; In *Vaccine Science and Immunization Guideline: A Practical Guide for Primary Care*; Springer Cham; Switzerland, 2017.
Role: Primary literature reviewer and writing (First & corresponding author, review & editing)

Web-based Physician/Patient Tools (Michigan Medicine peer reviewed by Family Medicine and Nephrology):

1. **Diez HL**, Gabison JG, Oshman L, GLP-1 Receptor Agonist Shortages: How to Support Patients. Michigan Collaborative for Type 2 Diabetes. Version 2. (2024, Oct)
<https://www.mct2d.org/resource-library/glp-1-receptor-agonist-shortages-how-to-support-patients>
Role: Writing (co-primary author, review & editing)
2. Reiss J, **Diez HL**. Continuous Glucose Monitor (CGM) Use Case Guide for Type 2 Diabetes. (2023, Nov)
<https://www.mct2d.org/resource-library/continuous-glucose-monitor-cgm-use-case-guide-for-type-2-diabetes>
Role: Conceptualization, Writing (primary author, review & editing)
3. **Diez HL**, Young L, Weisensel J, Kim N. Insurance Coverage Worksheet for Patients: What to Ask your Insurance Company. (2023, Nov)
<https://www.mct2d.org/resource-library/insurance-coverage-worksheet-what-to-ask>
Role: Conceptualization, Writing (primary author, review & editing)
4. **Diez HL**, Heung M. MCT2D Clinician Decision Aid: SGLT2is/GLP-1RAs for Type 2 Diabetes. (2023, Oct)
<https://www.mct2d.org/resource-library/mct2d-clinical-decision-aid-sgl2-glp1-for-t2d>
Role: Conceptualization, Writing (primary author, review & editing)
5. Gabison JG, Mizokami-Stout, K, **Diez HL**, Oshman L. GLP-1RAs: What You Need to Know about Thyroid Cancer. Michigan Collaborative for Type 2 Diabetes. (2023, Mar)
<https://www.mct2d.org/news/glp-1-ras-what-you-need-to-know-about-thyroid-cancer>
Role: Conceptualization, Writing (review & editing)

PUBLICATIONS

Web-based Physician/Patient Tools (Michigan Medicine peer reviewed by Family Medicine and Nephrology) (continued):

6. **Diez HL**, Heung M, Wright J, Rajiv S, Oshman L. The Benefits of Newer Diabetes Medications: GLP-1 RAs. Michigan Collaborative for Type 2 Diabetes. (2023, Mar) <https://www.mct2d.org/resource-library/patient-handout-on-glp-1-ra>
Role: Conceptualization, Writing (primary author, review & editing)
7. **Diez HL**, Heung M, Wright J, Rajiv S, Oshman L. The Benefits of Newer Diabetes Medications: SGLT2is. Michigan Collaborative for Type 2 Diabetes. (2023, Mar) <https://www.mct2d.org/resource-library/patient-handout-sgl2i>
Role: Conceptualization, Writing (primary author, review & editing)
8. Gabison JG, Oshman L, **Diez HL**. GLP-1 Receptor Agonist Shortages: How to Support Patients. Michigan Collaborative for Type 2 Diabetes. (2023, Jan) <https://www.mct2d.org/resource-library/glp-1-receptor-agonist-shortages-how-to-support-patients>
Role: Writing (co-primary author, review & editing)

Protocols (Michigan Medicine – peer reviewed)

Bosio L, Wyckoff J, Arvo S, Esfandiari N, Hagar C, **Diez HL**. Insulin Adjustment Protocol for Adults. Department of Metabolism, Endocrinology, and Diabetes Clinic (MEND), Ambulatory Care Service – Pending PolicyStat approval.

Non-peer reviewed publications

Diez HL. Collaborative Approach Improves Outcomes for Patients with Type 2 Diabetes. MSHP Monitor – Ambulatory Care. 2022, July 15; 59(7)

Breeden T and **Diez HL**. The Evolving Role of SGLT2 Inhibitors. MSHP Monitor – Ambulatory Care. 2022, April 15; 57(4)

Bostwick JR and **Diez HL**. Optimizing Care for Patients with Depression in the Community Pharmacy Setting. *US Pharmacist*. 2008; 33(11):24-28

Diez HL, Szyskowski J and Kucukarslan S. Implementing Medicare MTM Services in Community Pharmacy Practice. *Michigan Pharmacist*. Nov/Dec 2011; 49(6): 26-28

Diez HL. Ask the Expert: Immunizations. Newsletter. Access. Publication of the Area Agency on Aging 1-B. May 2010

PRESENTATIONS

Invited - Scientific Sessions – National

Diez HL. Michigan Collaborative for Type 2 Diabetes: Mixed Methods Change Readiness Assessment of Provider Organizations and Clinical Champions. ePoster Theater [Oral podium presentation] – Improving the Quality of Diabetes Care. June 4, 2022 82nd Scientific Sessions, American Diabetes Association (ADA), New Orleans, LA

H. Diez

PRESENTATIONS

Invited - Continuing Education – National

Oshman L and **Diez HL**. Michigan Collaborative for Type 2 Diabetes: Building a statewide collaborative from the ground up. [Co-Presenter] Virtual Webinar. ADA Clinical Centers & Programs Interest Group. March 24, 2026.

<https://professionaleducation.diabetes.org/ProductInfo/MichiganCollaborativeOD>

Diez HL. Navigating the Alphabet Soup of Diabetes: Patient Centered and Practical Approach to Guideline Implementation. Case Management Society of America Annual Meeting. Troy, Michigan. October 10, 2025.

Invited - Continuing Education (forthcoming)

Diez HL. GLP1-based Medications in Primary Care. University of Michigan Ambulatory Nursing Conference, Ann Arbor, MI. October 7, 2026

Invited – Continuing Education

1. **Diez HL** and Wells T. Treatment Considerations for Type 2 Diabetes: Focus on Incretin Mimetics. June 16, 2025. [Co-Presenter] Virtual
Guest speakers for University of Michigan School of Nursing Professional Development APRN PD Series.
2. **Diez HL** and Gabison J. Michigan Collaborative for Type 2 Diabetes (MCT2D): Novel Medications for Hyperglycemia in T2D. September 30, 2024. [Co-Presenter] Virtual
Required training for newly enrolled MCT2D Clinical Champions.
3. **Diez HL** and Oshman L. Michigan Collaborative for Type 2 Diabetes (MCT2D): Medications Part Two. Nov 2, 10, 2021, and Dec 1, 14, 2021. [Co-Presenter] Virtual
Required training for MCT2D Clinical Champions.
4. **Diez HL** and Oshman L. Michigan Collaborative for Type 2 Diabetes (MCT2D): Medications Part One. Oct 26, 2021, and Nov 9, 17, 30, 2021. [Co-Presenter] Virtual
Required training for MCT2D Clinical Champions.
5. **Diez HL**. Metformin....Then What? Update on Type 2 Diabetes – Considerations for Primary Care and Community Pharmacy. Michigan Pharmacists Association Annual Meeting. Virtual Meeting. February 26, 2021.
6. **Diez HL**. Metformin....Then What? Update on Type 2 Diabetes – Considerations for Primary Care and Community Pharmacy. 69th Tom D. Rowe Annual Pharmacy Lectures, University of Michigan College of Pharmacy. Virtual. October 23, 2020.
7. **Diez HL**. Chronic Disease Management Clinic Case Discussion. [Podium Presentation] Ambulatory Care Enrichment Program, University of Michigan, College of Pharmacy, Ann Arbor, MI. February 27, 2018, August 22, 2018, and July 31, 2019.

PRESENTATIONS

Invited – Continuing Education (continued):

8. **Diez HL.** U...What Hundred? Fall Update in Family Medicine. Michigan Academy of Family Physicians, Ann Arbor, MI. October 21, 2016.
9. **Diez HL.** Diabetes Case Studies. Fall Update in Family Medicine. Michigan Academy of Family Physicians, Ann Arbor, MI. October 21, 2016.
10. **Diez HL.** Metformin, then Insulin. What's Next? Fall Update in Family Medicine. Michigan Academy of Family Physicians, Ann Arbor, MI. October 3, 2014.
11. **Diez HL.** Clinical Pearls in Diabetes Management. Fall Update in Family Medicine, Michigan Academy of Family Physicians, Ann Arbor, MI. October 3, 2014.
12. **Diez HL.** PCMH Pharmacists in Family Medicine Practice: Pharmacist and Physician Perspectives – Panel Presentation. Michigan Pharmacists Association Annual Meeting, Detroit, MI. March 2, 2014.
13. **Diez HL.** Medication Therapy Management: Case Study, Challenges, and Utility of Pharmacy Technicians. Michigan Pharmacists Association Annual Meeting, Detroit, MI. February 25, 2011.
14. **Diez HL.** Acetaminophen Induced Liver Failure: Epidemiology, Management and Need for Increased Awareness. Michigan Pharmacists Association Annual Meeting, Dearborn, MI. February 29, 2008.

Educational Programing – MCT2D Collaborative

1. **Diez HL.** Clinical Updates in Type 2 Diabetes & Dyslipidemia. MCT2D 2026 Spring Regional Meeting [Co-Presenter] – Bluejay Region, Livonia, MI. April 7, 2026; Badger Region, Ann Arbor, MI. April 9, 2026; Black Bear Region, Troy, MI. April 14, 2026; Grey Wolf Region, Kalamazoo, MI. April, 22, 2026; Blue Gill Region, Grand Rapids, MI. April 23, 2026; Riverwalk Region, Saginaw, MI. May 6, 2026; Sleeping Bear Dunes Region, Traverse City, MI, May 7, 2026.
2. **Diez HL.** Medication, and CGM Updates. MCT2D 2025 Fall Regional Meeting – All Regions. Virtual. [Co-Presenter] October 22, 2025.
3. **Diez HL.** Review of A1c Control Quality Improvement Initiative. MCT2D 2025 Collaborative Wide Meeting [Co-Presenter] Lansing, MI, June 5, 2025.
4. **Diez HL.** Year in Review, Medication, CGM, and Low Carbohydrate Diet Updates. MCT2D 2025 Spring Regional Meeting [Co-Presenter] – Bluejay Region, Livonia, MI. April 8, 2025; Badger Region, Ann Arbor, MI. April 10, 2025; Blue Gill Region, Grand Rapids, MI. April 23, 2025; Riverwalk Region, Saginaw, MI, May 7, 2025; Sleeping Bear Dunes Region, Traverse City, MI, May 8, 2025.

PRESENTATIONS

Educational Programing – MCT2D Collaborative (continued):

5. **Diez HL.** Medication, CGM, and Low Carbohydrate Diet Updates. MCT2D 2024 Fall Regional Meeting – All Regions. Virtual. [Co-Presenter] October 23, 2024; October 29, 2024; November 6, 2024.
6. **Diez HL.** Year in Review, CGM, Low Carbohydrate Diet Updates, Primary Care Quality Improvement Moderator, and Meeting Moderator. MCT2D 2024 Fall Regional Meeting: Riverwalk Region, Bay City, MI. May 8, 2024; Sleeping Bear Dunes Region, Traverse City, MI, May 9, 2024.
7. **Diez HL.** Year in Review, Medication, CGM, Low Carbohydrate Diet Updates and Nephrology and Endocrinology Practices Care Coordination Moderator. MCT2D 2024 Spring Regional Meeting – Black Bear Region, Troy, MI. April 16, 2024.
8. **Diez HL.** Year in Review, Medication, CGM, and Low Carbohydrate Diet Updates. MCT2D 2024 Spring Regional Meeting – Bluejay Region, Livonia, MI. April 9, 2024; Badger Region, Ann Arbor, MI. April 11, 2024.
9. **Diez HL.** Medication, CGM, Low Carbohydrate Diet Updates, Collaborative Wide Updates, Embarking on a Quality Improvement Journey, and Meeting Moderator. MCT2D 2023 Fall Regional Meeting: Grey Wolf Region, Kalamazoo, MI. November 7, 2023; Blue Gill Region, Grand Rapids, MI. November 8, 2023.
10. **Diez HL.** Medication & CGM Updates. MCT2D 2023 Fall Regional Meeting: Bluejay Region, Livonia, MI. October 11, 2023; Badger Region, Ann Arbor, MI. October 12, 2023.
11. **Diez HL.** Medication Updates: Tirzepatide & More, Coverage Quest, Best Practices from MCT2D Coverage Calls, and Meeting Moderator. MCT2D 2023 Spring Regional Meeting: Badger Region, Ann Arbor, MI. April 6, 2023; Riverwalk Region, Bay City, MI. May 10, 2023; Sleeping Bear Dunes Region, Traverse City, MI, May 11, 2023.
12. **Diez HL.** Medication Updates: Tirzepatide & More. MCT2D 2023 Spring Regional Meeting – Bluejay Region, Livonia, MI. April 4, 2023.
13. **Diez HL.** MCT2D Medication Adjustment: Low Carb Eating Pattern. Virtual. *Open to 310 participating primary care practices in Michigan.* August 12, 2022.
14. **Diez HL.** MCT2D Lunch with Heidi – Session: Role of Ambulatory Care Pharmacist. *Followed by Q & A for clinicians from 310 participating primary care practices in Michigan.* Virtual. June 27, 2022.

Educational Video Programing – MCT2D Collaborative

1. **Diez HL.** Bydureon BCise (exenatide): Injectable GLP-1RA Medication How-To Series. MCT2D. Published February 6, 2023.
<https://www.youtube.com/watch?v=JN6j4UVHY3w&t=2s>

PRESENTATIONS

Educational Video Programing – MCT2D Collaborative (continued):

2. **Diez HL.** Victoza (liraglutide): Injectable GLP-1RA Medication How-To Series. MCT2D. Published February 6, 2023.
<https://www.youtube.com/watch?v=kBhRDP4jrEc>
3. **Diez HL.** Trulicity (dulaglutide): Injectable GLP-1RA Medication How-To Series. MCT2D. Published September 27, 2022.
<https://www.youtube.com/watch?v=kBhRDP4jrEc>
4. **Diez HL.** Ozempic (semaglutide): Injectable GLP-1RA Medication How-To Series. MCT2D. Published July 20, 2022.
<https://www.youtube.com/watch?v=4leKLGAN4v4&t=3s>

Educational Programing – Physician Organizations (PO) in State of Michigan

Diez HL. Considerations for Type 2 Diabetes. Invited guest speaker at Professional Medical Corporation (PMC) PO Quarterly Provider Meeting, Flint, MI. Virtual. February 14, 2024.

Educational Programing - Michigan Medicine – Ambulatory Care/Medical Group

1. **Diez HL.** Treatment Considerations for Type 2 Diabetes in Primary Care: Focus on Non-Insulin Injectables. Required in-service for all nurses in Ambulatory Care, Michigan Medicine. Virtual. March 15, 2024.
2. **Diez HL** and **Iyengar J.** Nuts and Bolts of Diabetes Technology in Clinical Practice. Family Medicine Grand Rounds, Michigan Medicine. Virtual. [Co-Presenter] January 11, 2023.
3. **Diez HL** and **Iyengar J.** Nuts and Bolts of Diabetes Technology in Clinical Practice. General Medicine Clinical Conference, Michigan Medicine. Virtual. [Co-Presenter] November 1, 2022.
4. **Diez HL.** Advancing Family Medicine Partnership with PCMH Pharmacists: Today and Tomorrow – Panel Presentation. University of Michigan, Family Medicine Grand Rounds, Ann Arbor, MI. October 24, 2012.

Educational Programing - Michigan Medicine – Department of Pharmacy/Pharmacy Innovations and Partnerships (PIP)

1. **Diez HL.** Diabetes Update. Fall 2023 PIP Retreat. Educational update to colleagues, staff and leadership of PIP. November 3, 2023
2. **Diez HL.** Tirzepatide and More. Clinical Development Series. Educational presentation for all inpatient and outpatient pharmacists within the Department of Pharmacy, Michigan Medicine. Invited to speak on behalf of the Pharmacy Innovations and Partnerships group. Virtual. August 2023.

PRESENTATIONS

Educational Programing – Michigan Medicine – Department of Pharmacy/PIP (continued):

3. **Diez HL.** Zostavax Service Implementation. Training presentation to select UMHS outpatient pharmacists, Kellogg Eye Center, Ann Arbor, MI. November 4, 2016.

Educational Programing – University of Michigan, College of Pharmacy

1. **Diez HL.** Disease State Management Cases. [Podium Presentation] MPTCQ Pharmacy Transformation Champions Bootcamp, Ann Arbor, MI. January 26, 2015, October 4, 2016, October 3, 2017.
2. **Diez HL.** History of Community Pharmacy in the United States. [Podium Presentation] Given to visiting students from Japan's Doshisha Women's College, Ann Arbor, MI. August 17, 2012.
3. **Diez HL.** What is a Community Practice Residency? [Podium Presentation] Given to University of Michigan College of Pharmacy students, Ann Arbor, MI. March 10, 2009.
4. **Diez HL.** History of Community Pharmacy in the United States. [Podium Presentation] Given to visiting Syrian and Indian students and instructors, Ann Arbor, MI. July 24, 2009 and July 8, 2008.
5. **Diez HL** New Drugs in Community Practice. [Podium Presentation] University of Michigan College of Pharmacy Annual Spring Outing, Ann Arbor, MI. June 10, 2008.

Educational Programing - University of Michigan Medical School

Diez HL, Jones E. Nutrition Pearls for Patients with Diabetes. [Invited Speaker]. Panel presentation to third year medial students. University of Michigan Medical School, Ann Arbor, MI. December 13, 2016.

In-service to primary care physicians - Michigan Medicine

1. **Diez HL.** MCT2D Kickoff Presentation for Dominos Farms Family Medicine. Quarterly Dominos Farms Family Medicine. Virtual. April 20, 2022.
2. **Diez HL.** MCT2D Kickoff Presentation for Briarwood Family Medicine. Quarterly Briarwood Family Medicine. Virtual. March 2, 2022.
3. **Diez HL.** Continuous Glucose Monitors: Basics, Coverage, and How to Get Patients Setup. Quarterly Briarwood Family Medicine Physician Meeting. Virtual. September 1, 2021.
4. **Diez HL.** Continuous Glucose Monitors: Basics, Coverage, and How to Get Patients Setup. Quarterly Domino Farms Family Medicine Physician Meeting. Virtual. April 21, 2021.

PRESENTATIONS

Immunization Training - State Trainer, Michigan Pharmacists Association

Diez HL and Klein K (2020 - 2023). Pharmacy-Based Immunization Delivery Certificate Program - APhA Immunization Training Program. Fourteenth Edition. [Co-Presenter] Virtual Zoom Presentation. October 12, 2020, January 27, 2021, February 19, 2021, March 12, 2021, April 23, 2021, May 19, 2021, October 15, 2021, April 30, 2022, October 26, 2022, and March 22, 2023.

Diez HL, Burley J (2018), and Roath E (2019). Pharmacy-Based Immunization Delivery - APhA Immunization Training Program. Fourteenth Edition. [Co-Presenter] Lansing, MI. May 22, 2018 and Lansing, MI, October 1, 2019.

Diez HL and Morse J. Pharmacy-Based Immunization Delivery - APhA Immunization Training Program. Thirteenth Edition. [Co-Presenter] Troy, MI. June 11, 2015 and July 8, 2014.

Diez HL and Morse J. Pharmacy-Based Immunization Delivery - APhA Immunization Training Program. Twelfth Edition. [Co-Presenter] Troy, MI. June 20, 2013.

Diez HL and Morse J. Pharmacy-Based Immunization Delivery - APhA Immunization Training Program. Twelfth Edition. [Co-Presenter] Troy, MI. July 17, 2012.

Diez HL, Smith C (Detroit), Morse J (Troy). Pharmacy-Based Immunization Delivery - APhA Immunization Training Program. Twelfth Edition. [Co-Presenter] Detroit, MI. September 10, 2011; Troy, MI. July 21, 2011.

Educational Programing - Kroger of Michigan

Diez HL. Immunization Certification. [Podium presentation] Training for Kroger of Michigan pharmacists and interns, Novi, MI. August 5, 2011, July 23, 2010, September 18, 2009, August 13, 2009, July 20, 2009, and October 19, 2008; Ypsilanti, MI, August 19, 2008; Flint, MI, August 5, 2008; and Sterling Heights, MI. July 30, 2008.

Diez HL. Zostavax. [Podium presentation] Training for Kroger pharmacists, Novi, MI. April 16, 2010, April 15, 2009, April 22, 2009.

Diez HL. Future of Community Pharmacy. [Podium Presentation] Kroger Great Lakes Annual Pharmacist Appreciation Dinner, Milford, MI. September 20, 2007.

Educational Community Outreach – Kroger of Michigan

Diez HL. Adult Immunizations: Short Term Pain, Long Term Gain. [Invited Speaker] Platform presentation given to patients, caregivers, and healthcare professionals at Caregiver Expo, Novi, MI. October 29, 2009,

Diez HL. Diabetes Treatment Overview. [Invited Speaker] Monthly In-service to patient focus group, University of Michigan, Turner Geriatric Resource Center, Ann Arbor, MI. June 2, 2009.

PRESENTATIONS

Poster Presentations

(*denotes PharmD student and ^PharmD resident)

1. **Diez HL**, Peirce C, Peterson L, Kim N, Wells T. Pharmacist-PCP Collaboration; Generating Revenue Through CPT 95251 Billing for CGM Interpretation. American Pharmacists Association Annual Meeting (APhA) & Exposition, Los Angeles, CA. March 2026.
2. Watson K, Kingler K, Leis A, Ang L, Iyengar J, Bhomia N, Rau J, Reiss J, Young L, Weisensel J, Pop-Busui R, Richardson C, **Diez HL**, Oshman L, Mizokami-Stout KR. Trends in insulin and CGM use for type 2 diabetes in a Michigan quality improvement collaborative. 85th Scientific Sessions, American Diabetes Association, Chicago, IL. June 22, 2025.
3. **Diez HL**, Hagar C, Petersen L, Wyckoff J. Supporting Patients Together. Michigan Medicine primary care and endocrinology collaboration poster. 2024 MCT2D Regional Meeting, Ann Arbor, MI. April 10, 2025.
4. Kim N, Young L, Kuehls A, Oshman L, **Diez HL**, Rau J, Reiss J. Coverage Quest: A fantasy exercise to map coverage barriers and opportunities for improvement in type 2 diabetes care. Institute for Healthcare Improvement (IHI) Forum, Orlando, FL. December 10, 2024.
5. Mizokami-Stout KR, Oshman L, **Diez HL**, Griauzde DH, Lee JM, Khosrovaneh KL, Bhomia N, Kim, N, Rau J, Reiss J, Busui R. Trends in Guideline-Directed Medical Therapy for Type 2 Diabetes in a Statewide Quality Collaborative between 2018-2023. 84th Scientific Sessions, American Diabetes Association, Orlando, FL. June 23, 2024.
6. Khosrovaneh K, Kim, N, Rau J, Reiss J, Hisamatsu R, Griauzde DH, Young L, Weisensel J, Aikens JE, **Diez HL**, Richardson CR, Oshman L. Examining Physician Case Studies on Success of Treatment Initiation in Patients with Type 2 Diabetes. 83rd Scientific Sessions, American Diabetes Association, San Diego, CA. June 20, 2023.
7. Ernst K^, Zimmerman C, Sukul D, Thompson, AN, Renner L, **Diez, HL**, Adie S. SGLT2 Inhibitors and GLP-1 Receptor Agonists for Cardiovascular Risk Reduction in Patients with Type 2 Diabetes Mellitus and ASCVD. Vizient Annual Meeting, Las Vegas, NV. December 3, 2022.
8. **Diez HL**, Aikens JE, Khosrovaneh K, Oshman L, Rau J, Reiss J, Young L, Richardson CR. Michigan Collaborative for Type 2 Diabetes: Mixed Methods Change Readiness Assessment of Provider Organizations and Clinical Champions. 82nd Scientific Sessions, American Diabetes Association, New Orleans, LA. June 5, 2022.

PRESENTATIONS

Poster Presentations (continued):

9. Jean J*, Stratton P*, Thompson, AN, **Diez HL**. Incorporation of Pharmacy Interns in Patient-Centered Diabetes Care. American Pharmacists Association Annual Meeting (APhA) & Exposition, San Antonio, TX. March 2022.
10. Huang H^, Ashjian E, **Diez, HL**, Thompson, AN. Patient, provider, and pharmacist perceptions of the conversion of an established ambulatory care clinical pharmacy service to telehealth at a large academic medical center in response to the SARS-CoV-2 pandemic. Vizient Annual Meeting. Virtual. December 2021.
11. Rida N*, Tai MH*, Klein K, **Diez H**, Wells T, Kippes K, Kelling SE. Use of online simulation in a required self-care therapeutics course. MyDispense Symposium. Prato Centre, Italy. July 2018.
12. Bazzell B*, Kelling S, Klein K, **Diez H**. Quality Assurance Processes for Immunization Administration in the Community Pharmacy Setting. American Pharmacists Association Annual Meeting & Exposition, Nashville, TN. March 2018.
13. Choe HM, Friend K, Peters J, Ojukwu K, Danko L, Phillips S, Manzar S, **Diez H**, Yoo A, Batra P, Marshall V, Fawaz S, Shrank W, Farris KB. Description of a practice model extending direct patient care from PCMH into community pharmacies: a pilot study between CVS/pharmacy and the University of Michigan PCMH. American Pharmacists Association Annual Meeting & Expo, Baltimore, MD. March 4-7, 2016.
14. Farris KB, Friend K, Peters J, Ojukwu K, Danko L, Phillips S, Manzar S, **Diez H**, Yoo A, Batra P, Marshall V, Fawaz S, Shrank W, Choe HM. Results from a model extending direct patient care from PCMH into community pharmacies: a pilot study between CVS/pharmacy and the University of Michigan PCMH. American Pharmacists Association Annual Meeting & Expo, Baltimore, MD. March 4-7, 2016.
15. Soule A*, Kelling SE, Sweet B, Redic K, **Diez H**. Intentional teaching to improve student performance on pharmaceutical calculations. American Society of Health-System Pharmacists Midyear Clinical Meeting. New Orleans, LA. December 5, 2015.
16. **Diez HL**, Remington T, Mason N, Tingen J, Wells T, Ramaswamy V, Carver P, Bleske B, Ellingrod V. Pharmacy Students' Performance Comparing Team-Based Learning Versus a Traditional Didactic Pedagogy. Team-Based Learning Collaborative Conference, San Diego, CA. March 1, 2013.
17. Backus J, **Diez HL**, Mason N. Development of Standards-Based Syllabi for Introductory and Advanced Community Pharmacy Experiences: A Collaboration between College Faculty and Community Preceptors. American Pharmacists Association Annual Meeting & Expo, San Antonio, TX. April 5, 2009.

MEMBERSHIPS

2025 – present	American Diabetes Association, Community Leadership Board, Member
2025 – present	Association of Diabetes Care & Education Specialists
2020 – present	American Diabetes Association

H. Diez

MEMBERSHIPS

(continued)

2025 – present	
2020 – 2021	Alliance for Immunization in Michigan (AIM), Member
2008 – present	Michigan Pharmacists Association
2007 – 2012	Washtenaw Immunization Action Coalition
2004 – 2012,	American Pharmacists Association, Member
2024 - present	
2004 – 2007	Washington State Pharmacists Association
2003 – 2004	American Society of Health-System Pharmacists
2000 – 2004	Michigan Pharmacists Association, Student Member
2000 – 2004	American Pharmacists Association-Academy of Students of Pharmacy

COMMUNITY SERVICE

2025	Pharmacy Day at the Capital, Lansing Michigan, <i>Led a group of UM Pharmacy students to meet with pre-selected Michigan House Representatives to speak about current legislation impacting Community Pharmacists & personally spoke on behalf of my patients with T2D,</i> September 18, 2025
2025	Speaker, Presentation on Medicare Prescription Payment Plan & Inflation Reduction Act, and answered diabetes-related questions, Dealing with Diabetes (patient support group - Chaired by MCT2D Patient Advisory Board Member). <i>Membership is global, at 60 patients.</i> March 10, 2025
2025	Speaker, Presentation on Medicare Prescription Payment Plan & Inflation Reduction Act, along with call to action to avoid repeal of Act, MCT2D Equity & Advocacy Workgroup, members include clinicians and patients, virtual, Monday, February 3 rd , 2025
2022	Co-Speaker, APhA-ASP, Reproductive Bedside Manner event, Ann Arbor, MI, November 7, 2022
2021	Panel Member, APhA-ASP, Reproductive Bedside Manner event, virtual, October 14, 2021
2019	Preceptor, Healing Through Hands-On Science, APhA students, information booths with interactive activities for children in partnership with Mott Children's Hospital, Ann Arbor, MI, March 16, 2019
2018	Preceptor, Medication History event, APhA students, with residents of Lurie Terrace Senior Apartments, Ann Arbor, MI, January 9, 2018
2017	Developer, coordinator and preceptor, Seasonal Flu clinic, Northwood Family Student Housing, November 14, 2017

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COMMUNITY SERVICE

(Continued)

2016 – 2019	Developer, coordinator and preceptor, Seasonal Flu clinic, Munger Hall, University of Michigan
2016 –	Seasonal Flu clinic and PharmD student health promotion, Couzens Hall, University of Michigan
2016 – 2024	Developer and coordinator
2016 – 2023	Preceptor
2010 –	College of Pharmacy, Seasonal Flu Clinic
2010 – 2024	Developer and coordinator
2010 – 2024	Preceptor
2013	Preceptor, Phi Delta Chi brothers, "Take Your Pills Save Your Pills" presentation to residents of Glazer Hills Assisted Living Facility, Ann Arbor, MI
2013 – 2014	Preceptor, UMHS Community Programs and Services interprofessional flu clinics via Venture grant, DuRussel Farms, Manchester, MI and Brown Chapel AME, Ypsilanti, MI
2009 – 2012	Developer, coordinator and preceptor, Immunization event at Hope Clinic in collaboration with Kroger of Michigan
2010	Preceptor and Coordinator, American Pharmacists Association-Academy of Student Pharmacists (APhA-ASP), University of Michigan World Diabetes Day, Ann Arbor, MI
2010	Preceptor, APhA-ASP Ypsilanti Community Health Fair
2009 – 2010	Preceptor, APhA-ASP Turner Geriatric Health Fair
2009 – 2010	Preceptor, University of Michigan Dormitories, University Health Services, H1N1 Clinics
2009	Preceptor, College of Pharmacy, H1N1 Clinic
2009	Preceptor, Legislative Day at the Capital
2009	Preceptor, APhA-ASP Heartburn Awareness Event
2009, 2011, 2015 – 2017	Preceptor, College of Pharmacy, Golf Outing, Health Fair
2008	Preceptor, APhA-ASP Diabetes/Hypertension Awareness Event