University of Michigan
College of Pharmacy
Expectations for In-Person Interactions for PharmD Program

The purpose of this document is to ensure that pharmacy students are following appropriate safety protocols during class activities that occur in close physical proximity to others and during in-person patient care interactions. These rules apply to activities associated with courses, community health events, and life-long learning activities. Site policies should be followed for all introductory pharmacy practice experiences (IPPE) and advanced pharmacy practice experiences (APPE).

Definition of patient
- The term “patient” is used throughout this document to refer to community members and companions of community members (e.g., spouses, children, friends who are attending events but not receiving patient care services). In addition, “patients” refers to students, graduate student instructors, residents, fellows, simulated patients, staff, and faculty who are playing the role of a patient for educational purposes.

Mode of interaction
- Individuals and organizations responsible for overseeing activities should consider the mode of interaction. Rotation sites may require students to participate in remote and/or in-person activities that are consistent with the policies of their organization.
- Didactic and life-long learning activities that can be performed remotely, such as via telephone or video conferencing, should generally use this mode of delivery. Examples of activities that may occur remotely include, but are not limited to, patient counseling and medication history taking.
- All virtual interactions must be conducted using HIPAA-compliant technology (e.g., Zoom Health).

Participation in in-person activities
- Students may not participate in in-person patient care interactions if they have had a positive symptom screen on the day of the event or had a positive COVID-19 test requiring them to following the current guidelines for isolation. Students who test positive should contact Dean Nelson for appropriate next steps.

Personal Protective Equipment (PPE) for students

Mask
- Students are required to wear a mask over their mouth and nose at all times when they are in the College of Pharmacy or participating in patient care interactions.
- Students and patients should not lower their face masks at any point in time. Counseling on inhaler technique should not involve removing masks.

Face Shield
- Students who are providing in-person patient care (actual or simulated) at the College of Pharmacy must wear a face shield. This applies to all College of Pharmacy-sponsored events. Examples include checking blood pressure during a health promotion event and motivational interviewing with a peer.
- Wrap-around plastic eyewear is an acceptable alternative to a face shield. Personal eyeglasses are not sufficient.
- When required, face shields must be used in addition to masks. Face shields alone are not an acceptable alternative to face coverings.
- Students must wear a face shield if they anticipate being continuously within 6 feet of another person for 15 minutes or more.
- Students completing IPPE/APPE rotations should follow policies at the site related to face shields.

Cleaning Hands
- Students must clean their hands with either soap/water or an alcohol-based hand sanitizer between each patient.
- Students must wear gloves if there is a potential for blood-borne pathogen exposure (e.g., blood glucose or cholesterol testing, vaccine administration). A new pair of gloves must be worn between each patient interaction,
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Supplies
• Required supplies will be provided by the College of Pharmacy and/or site.
• Students may choose to wear additional personal protection equipment (PPE) above and beyond this policy (e.g., gloves during blood pressure screening), but they may need to be supplied by the student.

Safety protocols required for patients during in-person activities
• All patients 12-years and older are required to wear a mask over their mouth and nose throughout the event. Participants who do not abide by this requirement will be asked to leave.
• Alcohol-based hand sanitizer or a location to wash hands will be provided at health promotion events.

Management of in-person health promotion events
• Patients who present to a College of Pharmacy-sponsored health promotion event and report either a positive symptom screen on the day of the event or positive COVID-19 test within the time period covered by the Centers for Disease Control and Prevention (CDC) guidance should be immediately asked to leave.

Additional information
• Activities must follow current regulations per state law or the Governor's executive orders for face coverings/masks.
• This document is subject to change. Updated information will be made available on the University of Michigan College of Pharmacy COVID page.

Approved: Skills Committee/Curriculum Committee, August 2020

Adapted from the Michigan Medicine Infection Prevention and Epidemiology recommendations for Ambulatory Care

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